Library staff are here to help.

Mon  8.45 am to 5 pm
Tue  8.45 am to 5 pm
Wed  8.45 am to 5 pm
Thu  8.45 am to 5 pm
Fri  8.45 am to 3.30 pm

Assessment and technology help is available on weekdays 9am to 5pm via:

• Telephone
• Email
• Ask-a-Librarian via online chat
• MS Teams - to connect with us virtually via MS Teams, email us your query

Note: If we can’t answer your question, we will redirect your request as appropriate.

Access to resources and information

• Access the TAFE NSW Library catalogue (TAFecat) to locate resources

Library Catalogue - user guide

• Click and collect physical library items where possible

• where required, we will provide postal services to customers

• Access online resources for your course, e.g. books, databases, streaming videos, websites, via our course based Subject Guides

• Access help guides such as Research Skills & Referencing or Computers & the Internet

• Access Studiosity for assessment support or LinkedIn Learning for online training videos

• renew your loans via phone, email or TAFecat (Library Catalogue)

Continuity of 24/7 online library services

We are here to answer your queries, renew your loans, and assist you with your information and technology needs.

Communication regarding Library support

Library Services During COVID – 19

https://tafensw.libguides.com/covid-19

Contact Us

Phone: 6492 9712 (Loans Desk)
Web: illawarratafe.libguides.com
Email: begalibrary@tafensw.edu.au
TAFE NSW Library catalogue (TAFecat)
Contact details (all libraries)